



Promoting self-directed support – a workshop for managers

Introduction

Self-directed support is increasingly underpinning the commissioning and delivery of social care services. It is recognised that success depends on 'buy-in' from those involved in delivering front-line services, including Care Managers, Care Manager Assistants and Social Workers and on an approach to working with service users based on inclusion and empowerment. This workshop is designed for Team Managers and Supervisors in working with their staff to implement national and agency policies.

Self-directed support is underpinned by an approach to working with service users and carers based in principles of inclusion and empowerment. This workshop focuses on ways in which these approaches can be promoted with staff in order to ensure that this approach is embedded into the team culture. The workshop provides managers and supervisors with an opportunity to identify and discuss the issues involved and potential solutions to assisting their teams to develop successful support packages in a supportive environment.

Learning Outcomes

At the end of the workshop participants will have an understanding of:

- *Policy background – 'Putting People First', the Social Care Reform Grant*
- *Inclusion and empowerment – the 'professional gift model' and overcoming the obstacles to promoting a positive approach to working with service users.*
- *Learning from the experience of pilot sites.*
- *Working with carers as partners in promoting self-directed support.*
- *The 7 components of successful support plans with examples.*
- *Supported decision making tools*
- *Practical and resource implications.*
- *Bringing the team 'on board' - addressing staff concerns.*

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